



Players Assistants - Squamish Valley Golf Club

Job Type: Volunteer, 2 x 5hour shifts per week (Season March to November)

Reports to: Golf Operations Manager

Position Purpose:

To ensure that all golf needs of members and guests are met and that their golfing experience exceeds their expectations by providing excellent service and hospitality.

Key Responsibilities:

This position includes, but is not limited to, the duties and responsibilities noted below:

- Provide a warm greeting to members and daily green fee players
- Clearly communicate proper course etiquette and cart usage rules
- Always be aware and maintain control over the pace of play on the course
- Travel the golf course to locate gaps quickly and to solve and assist with issues that will facilitate the acceptable course pace of play
- Cater to players needs, keep the proshop informed of pace of play
- Diplomatically solve guests' problems and issues, calling the golf shop for assistance when necessary
- Repair divots and pitch marks and clean up any trash that might be found on the course
- Replenish on course water supplies
- Replace and fill sand and seed bottles
- Be observant and report anything unusual to the golf shop e.g., damaged equipment, safety hazards, leaking sprinkler heads etc.

Physical Requirements

- Must be able to lift up to 40lbs.
- Must be able to stand for extended periods.
- Must be able to operate a golf cart and other equipment in a safe manner.

Working Conditions

- Outdoor working environment

The individual may be exposed to the following during each shift;

- Inclement or extremely warm weather
- Misdirected golf balls

Compensation

Seasonal volunteers completing two shifts per week are entitled to;

- Daily Golf booking privileges after 12pm (Mon to Fri). Weekend play permitted if tee times are available on the day.
- Free meal on shift

- Proshop Discounts
- Staff Events
- Uniform Provided

To apply for this position please email proshop@squamishvalleygolf.com . Please include any information that would benefit you in this application including but not limited to;

- Golf experience and understanding of the game
- Customer Service Experience
- Availability
- Previous experience in similar roles